





ANNUAL WATER QUALITY REPORT

Reporting Year 2023





Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.



Our Commitment

We are pleased to present to you this year's annual water quality report. This report is a snapshot of last year's water quality covering all testing performed between January 1 and December 31, 2023. Included are details about your source of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water delivery process and protect our water resources. We are committed to ensuring the quality of your water and providing you with this information because informed customers are our best allies.

Source Water Assessment

B ased on the information currently available on the hydrogeological settings and adjacent land use in the specified proximity of the drinking water sources of this public water system, ADEQ has given a low risk designation for the degree to which this public water system's drinking water sources are protected. A low risk designation indicates that most source water protection measures are already implemented or the hydrogeology is such that further source water protection measures will have little impact on protection. The report can be viewed at the office.

Level 2 Assessment Update

Coliforms are bacteria that are naturally present in the environment and used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms, indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessments to identify and correct any problems.

During the past year, we were required to conduct three Level 2 assessments for our water system. Three Level 2 assessments were completed. No corrective actions were required.



Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drink-



Protecting Your Water

Bacteria are a natural and important part of our world. There are around 40 trillion bacteria living in each of us; without them, we would not be able to live healthy lives. Coliform bacteria are common in the environment and generally not harmful themselves. The presence of this bacterial form in drinking water is a concern, however, because it indicates that the water may be contaminated with other organisms that can cause disease.

In 2016 the U.S. EPA passed a regulation called the Revised Total Coliform Rule, which requires water systems to take additional steps to ensure the integrity of the drinking water distribution system by monitoring for the presence of bacteria like total coliform and *E. coli*. The rule requires more stringent standards than the previous regulation, and it requires water systems that may be vulnerable to contamination to have procedures in place that will minimize the incidence of contamination. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment and correct any problems quickly. The U.S. EPA anticipates greater public health protection under this regulation due to its more preventive approach to identifying and fixing problems that may affect public health. Though we are fortunate in having the highest-quality drinking water, our goal is to eliminate all potential pathways of contamination into our distribution system, and this requirement helps us accomplish that goal.

> When the well is dry, we know the worth of water." —Benjamin Franklin

QUESTIONS?

For more information about this report, or for any questions relating to your drinking water, please call Marc Twidwell, General Manager, at (928) 526-1080.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the Arizona Department of Environmental Quality (ADEQ) prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases radioactive material, and substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of

sources such as agriculture, urban stormwater runoff, and residential uses;

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Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from

gas stations, urban stormwater runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

More information about contaminants in tap water and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791 or visiting epa.gov/safewater. Information on bottled water can be obtained from the U.S. Food and Drug Administration.

Lead in Home Plumbing

Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791, or www.epa.gov/safewater/lead.

Where Does My Water Come From?

In 2023 Doney Park Water produced approximately 240 million gallons of water at an average of 657,461 gallons per day. Our water source is seven deep groundwater wells in the Coconino Aquifer, which ranges from 1,260 to 1,500 feet below Doney Park.

Community Participation

We want our valued customers to be informed about their water quality. If you have ques-

tions or concerns, feel free to call a customer service representative at (928)526-1080. You are also welcome to attend the monthly board meeting on the third Wednesday of each month at 9:00 a.m. at our office. Board meeting dates can be found at DoneyParkWater.com.



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Think Before You Flush!

Flushing unused or expired medicines can be harmful to your drinking water. Properly disposing of unused or expired medication helps protect you and the environment. Keep medications out of our waterways by disposing responsibly. To find a convenient drop-off location near you, please visit https://bit.ly/3IeRyXy.

Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule, and the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

We participated in the fifth stage of the U.S. EPA's Unregulated Contaminant Monitoring Rule (UCMR5) program by performing additional tests on our drinking water. UCMR5 sampling benefits the environment and public health by providing the U.S. EPA with data on the occurrence of contaminants suspected to be in drinking water to determine if it needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminant monitoring data are available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA's Unregulated Contaminant Monitoring Rule, please call the Safe Drinking Water Hotline at (800) 426-4791.

In 2023 EPA tested for PFAS using method EPA 537.1. All results were Negative.

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Alpha Emitters (pCi/L)	2021	15	0	3.6 +/-0.79	ND-3.6 +/-0.79	No	Erosion of natural deposits
Arsenic (ppb)	2021	10	0	0.0012	<0.001-0.0012	No	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
Barium (ppm)	2021	2	2	1.7	0.91–1.7	No	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Chromium (ppb)	2021	100	100	0.0028	0.0024-0.0024	No	Discharge from steel and pulp mills; erosion of natural deposits
Fluoride (ppm)	2021	4	4	0.099	0.085–0.099	No	Erosion of natural deposits; water additive whic promotes strong teeth; discharge from fertilizer and aluminum factories
Nitrate (ppm)	2023	10	10	2.2	<0.05–2.2	No	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Tetrachloroethylene (ppb)	2023	5	0	<0.0005	NA	No	Discharge from factories and dry cleaners

2023 Violation for REPORT SAMPLE

2/01/2023 03/31/2023 We failed to submit sample results or

Ureport a failure to test our drinking water in a timely manner.

RESULT/FAIL MONITOR RTCR

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2021	1.3	1.3	0.16	0/20	No	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb)	2021	15	0	<0.0050	0/20	No	Lead service lines; corrosion of household plumbing systems, including fittings and fixtures; erosion of natural deposits

UNREGULATED SUBSTANCES

SUBSTANCE	YEAR	AMOUNT	RANGE	TYPICAL SOURCE
(UNIT OF MEASURE)	SAMPLED	DETECTED	LOW-HIGH	
Sodium (ppm)	02/09/2021	16	5.3–16	NA

Definitions

90th %ile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (Action level): The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a community water system shall follow.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant

Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant

Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

pCi/L (picocuries per liter): A measure of radioactivity.

ppb (μg/L) (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (mg/L) (parts per million): One part substance per million parts water (or milligrams per liter).

BY THE NUMBERS



1.7 TRILLION The gallons of drinking water lost each year to faulty, aging, or

leaky pipes.

47.5 TRILLION

The amount in gallons of water used to meet U.S. electric power needs in 2020.



12 THOUSAND

The average amount in gallons of water used to produce one megawatthour of electricity.

33

The percentage of water sector employees who will be eligible to retire by 2033.

What Are PFAS?

Per- and polyfluoroalkyl substances (PFAS) are a group of manufactured chemicals used worldwide since the 1950s to make fluoropolymer coatings and products that resist heat, oil, stains, grease, and water. During production and use, PFAS can migrate into the soil, water, and air. Most PFAS do not break down; they remain in the environment, ultimately finding their way into drinking water. Because of their widespread use and their persistence in the environment, PFAS are found all over the world at low levels. Some PFAS can build up in people and animals with repeated exposure over time.

The most commonly studied PFAS are perfluorooctanoic acid (PFOA) and perfluorooctane sulfonic acid (PFOS). PFOA and PFOS have been phased out of production and use in the United States, but other countries may still manufacture and use them.

Some products that may contain PFAS include:

- Some grease-resistant paper, fast food containers/wrappers, microwave popcorn bags, pizza boxes
- Nonstick cookware
- Stain-resistant coatings used on carpets, upholstery, and other fabrics
- Water-resistant clothing
- Personal care products (shampoo, dental floss) and cosmetics (nail polish, eye makeup)
- Cleaning products
- Paints, varnishes, and sealants

Even though recent efforts to remove PFAS have reduced the likelihood of exposure, some products may still contain them. If you have questions or concerns about products you use in your home, contact the Consumer Product Safety Commission at (800) 638-2772. For a more detailed discussion on PFAS, please visit http://bit.ly/3Z5AMm8.

